



## **Hotel Policies**

### **Cancellation Policy**

Cancellation outside of 30 days - 100% no charge

Cancellation within 30 days - Deposit forfeit

Cancellations within 10 days - 100% of rate charged.

### **Exclusive Hire of the Property**

The entire hotel including all twelve accommodation rooms and all 25 acres of the property can be exclusively yours for a set fee per night. Perfect for a wedding or celebration. Rates on request.

### **Pet Policy**

No animals are allowed.

### **Child Policy**

Children are welcome at Mangapapa Hotel.

For children under the age of 2 years, we can provide a portacot free of charge to use depending on manager's discretion and the size of the room booked.

For children between the ages of 2 years and 12 years, we can provide a rollaway bed or portacot at a cost of \$60 per child. This is dependent on manager's discretion and the size of the room also.

### **Smoking Policy**

Within designated smoking areas outside.

### **Breakfast**

We provide a continental buffet and a hot breakfast A La Carte menu. The cost of breakfast is \$32 per person.

### **High Tea**

We provide a High Tea in the afternoon between 12.30 pm to 3pm. The cost is \$45 per person including tea and coffee. Reservations are essential and must be made at least 24 hours in advance.

### **Dinner**

We offer a five course set menu for dinner in our restaurant. \$120 per person. The menu is tailored to the guest's dietary requirements and created from fresh produce grown on our estate. Reservations are essential.

### **Airport Transfers**

Private chauffeur transfers are available upon request. Choose from several modes of transport, everything from vintage cars to people carriers.

### **Payment Options**

Eftpos, Mastercard, Visa, Diners, American Express (2.5% surcharge for American Express.

15% surcharge applies on public holidays.

### **Booking Policy**

A credit or debit card is required to secure the booking. Your booking is not confirmed unless this is provided.



**Direct Debit Details**

Account Name: A G Mangapapa Investment Ltd

Account Number: 01 0646 0281470 00

Bank: ANZ

Address: 101 Queens Street West, Hastings

**Hotel Contact Details**

Mangapapa Hotel

466 Napier Road

Havelock North

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