



## **Hotel Policies**

### **Cancellation Policy**

Cancellation outside of 30 days - 100% No charge  
Cancellation within 30 days – Deposit Forfeit  
(50% of rate is deposit)  
Cancellation within 10 days – 100% of rate charged

### **Exclusive Hire of the Property**

The entire hotel including all twelve accommodation rooms and all 25 acres of the property can be exclusively yours for a set fee per night. Perfect for a wedding celebration . Rates on request.

### **Pet Policy**

No animals are allowed.

### **Child Policy**

Children are welcome at Mangapapa Hotel. For Children under the age of 2 years, we can provide a port-a-cot free of charge to use depending on manager's discretion and the size of the room booked. For children between the ages of 2 years and 12 years, we can provide a rollway bed or portacot at a cost of \$60per child. This is dependent on manager's discretion and the size of the room also.

### **Smoke Policy**

All rooms are non smoking. Smoking within designated smoking areas outside only.

### **Breakfast**

We provide a continental buffet and a hot breakfast A La Carte menu. The cost of breakfast is \$35 per person.

### **High Tea**

We provide a High Tea in the afternoon between 12:30 to 3pm. The cost is \$45 per person including tea and coffee. Reservations are essential and must be made at least 24 hours in advance.

### **Dinner**

We offer a five course set menu for Dinner in our restaurant.\$120 per person with complimentary wine tasting. Or alternatively a three course set menu at \$80 per person. The menu is tailored to the guest's dietary requirements and created from fresh produce grown on our estate and local suppliers. Reservations are essential.

### **Airport Transfers**

Private chauffeur transfers are available upon request. Choose from several modes of transport, everything from vintage cars to people carriers. Must be booked in advanced.

### **Payment Options**

Eftpos, Mastercard, Visa, Diners, American Express. A credit or debit card is required to secure your booking. Your booking is not confirmed unless this is provided.

### **Account Details**

Account Name: A G Mangapapa Investment Ltd  
Account Number: 01 0646 0281470 00  
Bank: ANZ

**Postal Address:** 466 Napier Road, Havelock North, 4172, Hawke's Bay, NZ  
**Telephone Number:** +64 (6) 8783234