



Hotel Policies

Cancellation Policy

Cancellation outside of 30 days - 100% No charge
Cancellation within 30 days – Deposit Forfeit
(50% of rate is deposit)
Cancellation within 10 days – 100% of rate charged

Exclusive Hire of the Property

The entire hotel including all twelve accommodation rooms and all 25 acres of the property can be exclusively yours for a set fee per night. Perfect for a wedding celebration. Rates on request.

Pet Policy

No animals are allowed.

Child Policy

Children are welcome at Mangapapa Hotel. For Children under the age of 2 years, we can provide a port-a-cot free of charge to use depending on manager's discretion and the size of the room booked. For children between the ages of 2 years and 12 years, we can provide a rollway bed or portacot at a cost of \$60 per child. This is dependent on manager's discretion and the size of the room also.

Smoke Policy

All rooms are non-smoking. Smoking within designated smoking areas outside only.

Breakfast

We provide a continental buffet and a hot breakfast A La Carte menu. The cost of breakfast is \$35 per person.

High Tea

We provide a High Tea in the afternoon between 12:30 to 3pm. The cost is \$55 per person including tea and coffee. Reservations are essential and must be made at least 24 hours in advance.

Dinner

We offer a five-course set menu for Dinner in our restaurant. \$120 per person with complimentary wine tasting. Or alternatively a three course set menu at \$80 per person. The menu is tailored to the guest's dietary requirements and created from fresh produce grown on our estate and local suppliers. Reservations are essential.

Airport Transfers

Private chauffeur transfers are available upon request. Choose from several modes of transport, everything from vintage cars to people carriers. Must be booked in advanced.

Payment Options

Eftpos, Mastercard, Visa, Diners, American Express. A credit or debit card is required to secure your booking. Your booking is not confirmed unless this is provided.

Account Details

Account Name: A G Mangapapa Investment Ltd
Account Number: 01 0646 0281470 00
Bank: ANZ

Postal Address: 466 Napier Road, Havelock North, 4172, Hawke's Bay, NZ
Telephone Number: +64 (6) 8783234